



RETURN FORM

Sender:

Tel. _____

E-mail _____

With reference to the purchase order n° _____ made on _____ and concerning _____ I provide for:

☐ return all items received/delivered

☐ a part of the items received/delivered and to be precise:

Article code	Description	Quantity

The return is made because:

☐ a supply error was found, namely:

_____ (specify if the wrong item was provided - size, model, color different from the order - or if the quantities were not the ones ordered);

☐ the products are damaged. In particular:

_____ (specify the nature of the damage);

☐ the goods have been delivered twice;

☐ I intend to take advantage of the "right of rethinking" (art. 52 et seq. of D.Lgs. 206/05);

☐ other reasons:

_____ (specify).

I request, therefore:

☐ the replacement of the product with the following:

(specify size, model and color that is specified must be of the amount equal to the one returned);

☐ the issuance of a voucher in the amount equal to the returned product to be spent on VVITA products;

☐ the refund of the price for the returned items on the method of payment used.

Shipping selection:

☐ with shipping prepared by VVITA (SDA courier);

☐ with a courier of my choice.

(Please note that the shipping costs for making the return are borne by the user except in the cases provided for by art. 135 bis, ter, quater Consumer Code-Dlgs 206/2005).

Best regards.

Place and date

Sign. _____